



Dear Customer:

As reported on May 30, 2006, Texas Guaranteed Student Loan Corporation (TG), a guarantor of your student loans, was contacted on Friday, May 26, 2006, by Hummingbird, Ltd., a company TG contracted with to implement a records information management system, and informed that a Hummingbird employee lost a piece of equipment containing names and Social Security numbers of certain borrowers whose student loans had been guaranteed by TG. The Hummingbird employee had access to this information to index files for the records information management system. TG has identified your information as likely to have been included on the lost equipment.

Based on the best information available to TG at this time, we do not believe that your information has been accessed by someone without authority to access it, or that it has been used to commit identity theft. Out of an abundance of caution, however, TG recommends you take the steps outlined below, and call TG if you have any questions. TG staff is currently available by calling toll free at 1-800-530-0626, Monday through Friday 7:00 a.m. to 7:00 p.m. (CDT) or Saturday 8:00 a.m. to 1:00 p.m. (CDT).

We have also created a website www.tgslc.org/resources/customerdata.cfm dedicated to providing you with more information about the loss and direct links to websites containing information and resources that you may find useful in protecting your personal information. Please monitor the website periodically for important information and updates, including updated call center hours and Frequently Asked Questions.

1. **We strongly encourage you to place a free 90-day Security Alert on your credit bureau file.** Security Alerts, which can be requested only by you, provide another significant layer of protection by flagging your file for additional scrutiny by potential lenders. If you choose to do so, you may contact any of the three major credit agencies, either by phone or by web at the following:

Experian toll free at 888-397-3742 or <https://www.experian.com>

Equifax Credit Information Services toll free at 800-525-6285 or <http://www.equifax.com>

TransUnion Credit Bureau toll free at 800-680-7289 or <http://www.transunion.com>

Once you have informed one of these agencies, the agency you contact will inform the others. Please note that it can take up to 6-8 weeks for this process to occur. When you place a Security Alert on your credit bureau file, you will be sent a free credit report. It is important to review this report closely for any discrepancies.

The Security Alert is available free of charge for 90 days and you can renew it every 90 days without charge.

2. **You should review statements from your creditors regularly to ensure that your accounts have not been altered in any way.** You can do this by making a note of what day you normally receive monthly statements from your creditors. A delay in receiving a statement could indicate an inconsistency in the normal mail exchange process.
3. **We encourage you to review consumer assistance materials published by Federal Trade Commission (FTC) relating to privacy and identity theft issues.** The FTC can be contacted by either visiting <http://www.consumer.gov/idtheft> (reference Protecting Against Identify Theft in the consumer FAQ for more information) or by calling 1-877-ID-THEFT (438-4338)).

We regret any inconvenience this matter may have caused you and remain committed to protecting the security of any personal information we receive from you.

Sue McMillin
President and CEO