





TG Tools Update

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Agenda

- Product enhancements
- New products
- Product retirements



Product Enhancements

Product Enhancements





- Integrated Default AssistantSM (IDASM)
 - Import options
 - Enhanced communications
- myTGSM Students, Families, and Borrowers Portal
 - TG Learning Center
- myTGSM Institution Portal
 - Lender Manifest
 - TG Learning Center



IDA Import Options TG™

- New “Import“ options – can now import new NSLDS Delinquent Borrower report
 - Dept of ED eCDR (supports new layout)
 - Great Lakes (no change)
 - Nelnet (supports new layout)
 - NSLDS Delinquency file (new)





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Integrated Default Assistant - IDA™

School: 099997/Test California School Switch School

Communication Reports Borrower/Loans Import Templates Administration ?

Source	File	
Dept of ED eCDR		
Great Lakes		
Nelnet		
NSLDS Delinq Borr Rpt (DEL000)		

For assistance, contact TG's Product Support at (800) 332-1455.
You may also view frequently asked questions and answers at myTG.FAQs.

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IDA User Guide™

TG Resources:

- Advanced Tools™
- Electronic Funds Transfer
- Fast Loans®
- TG Online Federal Regulations
- Advancements In Education
- TG Resource Center®
- How2Go
- School Fact Sheets
- Ask TG™
- ASC Counselor Network

Helpful Links:

- Federal Direct Loans
- NSIP/SLA
- NSLDS



Default Loans Explanation



- With these updates, IDA can now:
 - Load TG cure and default information
 - Accept cure and default information from NSLDS
 - Accept default information from Nelnet



Enhanced Communications



- Letter templates
- Letter results
- Completed actions



Letter Templates



- September version of template selection:
 - Used standard template by default
 - Tied custom templates to delinquency level
 - Always selected the custom template if it existed
- February version of template selection:
 - Uses standard template by default
 - Allows custom templates to be used for any delinquency range
 - Requires user to select a custom template



Screen Enhancements



- Enhanced Communication – Letter Results screen
 - Displays number of days past due
 - Displays letter template name used for communication



Screen Enhancements



Communication - Letter Results

Criteria

School ID: 099997
 Action: Letter
 Target: Delinquent Active Cohort
 Language: English
 Delinquency Level: 211 - 270 Days, 271 - 360 Days
 Skip Tracing Status:
 Enrollment Status:
 Grade Level:

Number of records that met criteria: 4

SSN	Borrower Name	Servicer	Days Delinquent	Template Name
999-99-9707	BROWN, MICHAEL	700581	266 days	TEMP1
999-99-9703	JONES, JOSEPH	700579	223 days	TEMP1
999-99-9703	JONES, JOSEPH	00100	223 days	TEMP1
999-99-9708	NEW LAST NAME, ...	700581	333 days	TEMP1

PRINT CANCEL

* Please be sure to clear your browser's header and footer settings before printing letters. Click the help icon for instructions.



Completed Actions



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Completed Actions - Communication Distribution List

Criteria

Communication: Letter
 Completed: 12/14/2010 10:56 AM
 School ID: 099999
 Target: Delinquent Active Cohort
 Language: English
 Delinquency Level: 90 - 230 Days

Number of borrowers that met criteria: 16

SSN	Borrower Name	Servicer	Template Name
999-99-9707	TEST_KT11	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT1	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT2	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT3	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT4	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT5	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT6	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT7	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT8	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT9	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT10	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT11	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT12	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT13	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT14	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT15	700580	RED_CUSTOM_TEMPLATE - ENGL35H
999-99-9707	TEST_KAT16	700580	RED_CUSTOM_TEMPLATE - ENGL35H

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myTG portals **TG™**

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Students, Families, and Borrowers

Use myTG to access these TG services.

Planning and paying for college

- Get help with the Free Application for Federal Student Aid (FAFSA)
- Search for Scholarships
- Access the myTG Learning Center
- Learn more about managing money

Repaying your loans

- Access a summary of your TG-guaranteed loans
- Download repayment forms
- Use repayment calculators
- Complete online training in money management

Managing loans in default

- View your loan account information
- Track your payment history
- Make a payment

Institutions

Use myTG to access these TG services.

Schools


- Access financial literacy tools and information
- Access the myTG Learning Center
- Track and manage your cohort default rate with the help of the Integrated Default Assistance® (IDA®). To allow IDA at no cost to Texas schools, and to schools outside of Texas that have borrowers with TG-guaranteed loans.

Lenders/Services

- Access Lender Manifest tools and reports

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Useful Links

- myTG
- myTG Learning Center
- myTG Loan Manager
- myTG Student Loans
- myTG Repayment
- myTG Scholarships & Grants
- myTG Student Loans
- myTG Repayment
- myTG Loan Manager

Plan and Pay for College

Learn About Repayment


Repay Student Loans

Manage your TG Student Loans

Scholarships & Grants

Student Loans

College Planning Calculators



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Welcome **Bianche Crawford**



Welcome to myTG™

Lender Manifest - Reporting Requirements

The Department of Education(ED) requires that guarantors report their loan data each month to the National Student Loan Data System (NSLDS). This data is maintained in a database which schools use to verify new loan eligibility. In order for TG to report accurate information to NSLDS, data must be collected from lenders each month. The reporting process/vehicle for this information is the NSLDS Lender Manifest. Unlike the Lender Manifest file is an industry standard, guarantors may have different requirements for some of the data included in the manifest.

[Click here to download a set of TG's reporting instructions for the Lender Manifest, including file format, data requirements, edits, and values.](#)

For help
For more information, please e-mail gsnd.data@tgi.org with your request.


TG NSLDS Submittal Schedule

TG requires lenders to report the required fields in the Lender Manifest once per month on all open loans and on closed loans, until the loans are escrowed by TG as closed.

[Click here to view specific submittal due dates.](#)

TG System Availability

TG schedules regular maintenance checks on its systems. During testing and maintenance, systems are brought down from production. To make sure customers are aware of these outages, TG provides customers with a bi-monthly forecast of maintenance checks. [Click here to view a schedule of planned outages.](#)



New Products

TG Learning Center

myTG™ Students, Families, and Borrowers

Learn More

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Add Shortcut Notes Help End-user Tutorial Contact Us

Learner: CESAR BOBADILLA

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System Announcements

Contact TG

For support of the myTG Learning Center, please contact TG's Customer Assistance department at 1-800-845-6267 or by e-mail at custassist@tgsic.org


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Product Retirements

Product Retirements **TG**[™]

- **AdvanTG Web[™]**
 - Retirement date: 6/30/11
 - Access to data and/or reports after retirement
 - Transition to another loan processing provider
- **TG EFT**
 - Retirement date: 6/30/11
 - Last funding date will be 6/24/11
 - Access to data and/or reports after retirement
 - Transition to another disbursing agent(s)
- **Real-Time Access (RTA)**
 - Retirement date: 10/31/11
 - View and update access
- **Lender Disbursement Reporting**



Questions?

This presentation is available for download at
[www.tgslc.org/tgconference.](http://www.tgslc.org/tgconference)

TG[™]

TG can help.

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