



**For Immediate Release**  
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## **TG Introduces TG Versatile Routing<sup>SM</sup>:** Simplified process creates efficiencies, opportunities for lenders

**Round Rock, TX** – TG has launched Versatile Routing, a TG proprietary service that simplifies and enhances guarantee processing, routing, and reporting for lenders that use a single lender identification number (LID) with multiple servicers to obtain TG loan guarantees. Versatile Routing provides greater operational flexibility to support a lender’s ability to manage activities with multiple servicers using a single LID.

This new service will offer lenders using TG’s guarantee the opportunity to provide enhanced service to meet the needs of their customers by:

- Providing the flexibility necessary to completely control servicer assignments on loans based on a number of criteria, including a borrower’s prior servicer relationship, state of origin, and other factors;
- Establishing working relationships with servicers in new geographic markets; and,
- Enabling lenders using TG’s guarantee to more effectively accommodate a school’s servicer preferences.

“Versatile Routing demonstrates TG’s on-going commitment to provide exceptional service and deliver innovative solutions, in this case, to multi-servicer lenders that use our guarantee,” said Kim Alexander, TG vice president for customer focus. “We worked with our lender and school advisory committees to make a significant strategic and resource commitment to this project. We are excited about the benefits this service will bring to lenders using TG’s guarantee, routing, and funding services.”

To learn more about Versatile Routing, lenders may contact TG’s lender partnerships team at (800) 252-9743 or [lenderrequests@tgslc.org](mailto:lenderrequests@tgslc.org). Schools may contact their TG account executive.

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### *About TG:*

*TG is a public, non-profit corporation that helps create access to higher education for millions of families and students through its role as an administrator of the Federal Family Education Loan Program (FFELP). Its vision is to be the premier source of information, financing, and assistance to help all families and students realize their educational and career dreams. Additional information about TG can be found online at [www.tgslc.org](http://www.tgslc.org). This press release can be downloaded from [www.tgslc.org/newsroom/](http://www.tgslc.org/newsroom/).*