



TG offers schools customized default management service HigherEDGE offers strategies to help lower default rates

Round Rock, TX —Today, students are borrowing more to pay for college, and college administrators are required to do more to help student borrowers stay on the path to repayment. To assist schools in their efforts, TG has introduced [HigherEDGE™ Default Aversion Solutions](#), a customized, fee-based default management service designed to prevent both Federal Direct Loan and Federal Family Education Loan Program borrowers from defaulting on their student loans.

“Because institutions and their students rely very heavily on federal funds, it’s crucial that they keep campus cohort default rates down,” explains Rinn Harper, TG’s vice president of operations. “With TG’s HigherEDGE services and nearly 30 years of default aversion experience, schools can be assured they have an advocate in their corner to help students stay on track with federal loan repayment obligations.”

HigherEDGE Default Aversion Solutions provides school customers strategies to help meet their default management goals. The fee-based offering provides a cost-effective solution to schools through personalized service to students, helping them understand their responsibilities as borrowers and providing options to help them stay out of default.

HigherEDGE Default Aversion Solutions counselors can:

- Allow school financial aid staff to focus on other priorities, such as counseling current students
- Contact borrowers during their grace period to remind them of loan obligations and repayment options
- Serve as an advocate for borrowers by encouraging contact with lenders and servicers to help resolve loan delinquency

“We found that communicating early and often with student borrowers helps mitigate the chances that they may later default on their loans,” says Harper.

To learn more about HigherEDGE Default Aversion Solutions, please call (800) 252-9743, email relationship.management@tgslc.org, or visit www.higherEDGE.net.

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About TG

TG promotes educational access and success so that students can realize their college and career dreams. As a public, nonprofit corporation, TG offers resources to help students and families plan and prepare for college, learn the basics of money management, and repay their federal student loans. Additional information about TG can be found online at www.tgslc.org.

About HigherEDGE Default Aversion Solutions

HigherEDGE Default Aversion Solutions is TG’s suite of fee-based offerings that go beyond TG’s existing school support services. HigherEDGE solutions provide school customers with outsourcing options that maximize efficiencies, reduce administrative burden, and are cost-effective. Additional information is available at www.HigherEDGE.net.

For Immediate Release

Tuesday, January 10, 2012

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Press release