



Default Assistance Request Form

TG is pleased to offer you a comprehensive debt management and default aversion program. We look forward to assisting your institution in addressing your default aversion needs.

Please note that your information will be used to design a program that will include various TG resources to assist in your proactive default aversion efforts. These include products and services; strategies for student debt management; and our expert default aversion consultants.

The entire program will be customized to fit your institution's needs.

For more information, please complete the following form and submit it to TG by faxing to (512) 219-4630 or sending it via e-mail to positivebalance@tgscl.org. One of our consultants will then contact you and introduce you to a whole new way to approach default aversion and debt management.

1. School name _____ 2. School code _____

3. Contact name _____ 4. Contact title _____

5. Address _____

6. City _____ 7. State _____ 8. Zip _____

9. Phone: _____ 10. Fax _____

11. Contact e-mail address _____

12. How would you prefer to be contacted? Phone Mail E-Mail

13. What is your level of concern about your current cohort default rate?
(1= least concerned; 5= Most concerned) 1 2 3 4 5

14. Does your institution have a default management team? Yes No

15. Does your institution have a default management or default aversion plan? Yes No

If you answered "Yes" to 15, please answer questions 16-18. Otherwise, please skip to question 19.

16. How long has your default aversion plan been in place? _____

17. When was the last time your default aversion plan had been revised? _____

18. Rate your plan's effectiveness (1= least effective; 5= most effective) 1 2 3 4 5

19. Rate your institution's effectiveness in the following areas: (1= least effective; 7= most effective)

Intra-campus communication	1	2	3	4	5	6	7
Inter-campus communication	1	2	3	4	5	6	7
Campus support	1	2	3	4	5	6	7
Entrance/Exit Counseling	1	2	3	4	5	6	7
Working with lenders/servicers	1	2	3	4	5	6	7
TG software	1	2	3	4	5	6	7
TG reports	1	2	3	4	5	6	7

20. Which of the following areas would you like to learn more about for your students? (Check all that apply)

Academic success Debt management Study skills
 Loan consolidation Post-college expectations Savings and investments

21. Which of the following areas would you like to learn more about for your staff and administration? (Check all that apply)

Financial aid counseling Default aversion Debt and credit issues
 Loan consolidation Entrance and exit counseling Team and alliance building

22. Please specify any special concerns or requests in regard to default aversion at your institution: _____

