

In this issue:

Federal updates	1
Latest volume of the 2006-07 FSA Handbook now online	1
TG updates	2
National industry leaders to address 2006 TG Conference attendees.....	2
Reminder: TG offers free telephone conference this week on ED guidance on the HERA.....	2
Reporting Back: 1985.....	3
Question of the Week.....	4
This, that, and the other	5

Tip^{of} the Week

Meet with your institution's alumni office to discuss ways to communicate about successful personal finance and loan repayment strategies for new grads. Call TG at (800) 252-9743, ext. 4765, or ext. 4696, for ideas and other resources.

Federal updates

Latest volume of the 2006-07 FSA Handbook now online

ED has released volume 5, Overawards, Overpayments, and Withdrawal Calculations, of the new 2006-07 *Federal Student Aid Handbook* (FSA Handbook). In total, four volumes of the latest FSA Handbook have been released, including:

- The Application and Verification Guide
- Volume 4, Processing Aid and Managing FSA Funds
- Volume 5, Overawards, Overpayments, and Withdrawal Calculations
- Volume 6, Managing Campus Based Programs

The current volumes are available on *TG Online* at www.tgslc.org/resources/fsa_handbook.cfm. Other volumes will be posted as they are released. Once all the volumes of the 2006-07 FSA Handbook have been released, TG will provide a single downloadable file encompassing all of the volumes. Watch future editions of *Shoptalk Online* for details.

TG updates

National industry leaders to address 2006 TG Conference attendees

Already, more than 630 financial aid professionals representing schools, lenders, servicers, and other industry partners have confirmed their attendance at the 2006 TG Conference, to be held April 18 – 20 in Austin, Texas.

As one of the financial aid industry's premiere training events, this year's TG Conference promises to set an even higher standard with a number of highly-regarded individuals representing key national organizations in the financial aid community slated to speak.

David Dunn, acting under secretary for the Department of Education and second-in-command to Secretary of Education Margaret Spellings, will speak during Thursday morning's opening session. Dallas Martin, President of the National Association of Student Financial Aid Administrators (NASFAA); Brett Lief, President of the National Council of Higher Education Loan Programs (NCHELP); and Elise Nowikowski, managing director of policy for Nelnet, will deliver a federal update, a comprehensive overview of issues being observed and addressed through congressional actions, Department of Education activities, and initiatives of national-level workgroups and committees in financial aid and higher education.

"These special guests help manage some of the leading federal and trade organizations that administer the Federal Family Education Loan Program," said Sue McMillin, TG's president and chief executive officer. "They bring a far-ranging perspective to their work. Given recent developments with the Higher Education Act, we're eagerly anticipating their unique and valuable insights about enhancements and changes these developments will bring to the FFELP, and we're eager to learn more about the program's present and future direction."

Haven't registered yet?

To learn more about the TG Annual Conference, review the complete program agenda, schedule accommodations, and to register for the event, visit the TG Conference Web page at www.tgslc.org/tgconference.

Reminder: TG offers free telephone conference this week on ED guidance on the HERA

TG is providing its school and lender partners with an analysis of the latest ED guidance on the Higher Education Reconciliation Act during two teleconferences, titled "ED Guidance on the Higher Education Reconciliation Act."

If you were unable to attend today's teleconference, the second identical teleconference will be held on Thursday, March 30, from 10:30 a.m. to noon CST.

The telephone conference will cover the topics on which ED provided guidance, clarification, and triggering events in its recent Dear Colleague Letter (DCL) GEN-06-02/FP-06-01. A brief question-and-answer session will follow each telephone conference. Participants may submit questions in advance of the events to viola.perez@tgslc.org.

To register

To participate in Thursday's teleconference, participants must pre-register with AT&T online by visiting www.att-rsvp.com, or by telephone at (877) 471-4350. When pre-registering for the telephone conference, please reference confirmation number 823374.

The telephone conference is free of charge and open to participants from any institution.

More information

For more information about the event, visit www.tgslc.org/custfocus/teleconf.cfm or contact Viola Perez at (800) 252-9743, ext. 4507, or send an e-mail message to viola.perez@tgslc.org.

For more information about the topics covered in the DCL, see "ED releases guidance pertaining to loan issues stemming from Higher Education Reconciliation Act" in *Shoptalk Online* [Edition 346](#).

Reporting Back: 1985



The 1984 TG annual report, titled *A Partnership of Texans*, celebrated the fifth anniversary of Texas' guarantee agency while emphasizing the crucial role played in the corporation's success by many people within and outside of the organization.

"On May 1, 1985, the Texas Guaranteed Student Loan Corporation marked five years of dedicated service and outstanding accomplishments in the administration of the Guaranteed Student Loan Program in the State of Texas.

Although this anniversary noted TGSLC's accomplishments, there are many people throughout the Lone Star State who should also be congratulated. This group of Texans, whose collective efforts culminated in the success of the Texas Guaranteed Student Loan Program, came from all walks of life and contributed in many different ways. . . .

"As the Texas Guaranteed Student Loan Corporation completes another outstanding year, we are pleased to acknowledge the significant roles played by so many Texans in the development, administration, and overall success of the Texas Guaranteed Student Loan Program. This 'Partnership of Texans' has exhibited a cooperative spirit and willingness that deserves recognition. Through their tireless efforts, individuals from the financial community, postsecondary schools, state

government, and the Texas Congressional delegation have made remarkable contributions to the students and families of Texas.



“During fiscal year 1985, TGSLC helped preserve the effectiveness of the state’s student loan program in a number of ways. For example, we fully automated our preclaims and claims operations, installed a new database management system, and converted to more efficient accounting software. We also retired the outstanding debt on our corporate headquarters in Austin, a building that will provide us with a cost-effective base of operations for the foreseeable future. Most importantly, we accumulated a \$14,868,528 guarantee depository account that at year’s end approximated 2.25

percent of the outstanding Texas Guaranteed Student Loans in repayment. This amount is well in excess of the 1.5 percent ratio required by TGSLC policy and the various secondary market bond agreements executed by the Corporation. Our fiscal year 1985 accomplishments occurred despite the fact that the United States Department of Education informed us six months into the year that it would be withholding from us, as well as the rest of the nation’s guarantors, the administrative allowance it had paid in previous years.

“Still, TGSLC’s accomplishments are significant only in that they help us better serve a remarkable group of hard-working people who, together, form a partnership that makes higher education a reality for thousands of deserving Texans!”

Question of the Week

Q: How do I order forms and publications?

A: TG wants to provide you with the best customer service possible. One way we hope to accomplish this is by offering you a quick and easy way to order printed forms, brochures, publications, and other materials from TG. By ordering online direct from TG, you can ensure that your office is well-stocked at all times with the items you need to efficiently serve your families, students, and borrowers.

To get started, browse the Product Directory at www.tgslc.org/forms/index.cfm under *Online Forms/Publications Ordering*. You can order the MPNs and other school and lender forms, TG financial aid awareness pieces, and default aversion resources that your office needs, in the quantities you need. You can also order preprinted Stafford MPN, PLUS MPN, or MPN School Certification forms online. Simply choose the materials you need and TG does the rest.

If you have questions about products or placing an order, please contact TG customer services at (800) 252-9743, ext. 4546, or send an e-mail to businesspartner.services@tgslc.org. We can also accept your fax at (512) 219-4525.

Do you have a question?

If you have a question that needs an answer, feel free to *Ask TG™*. *Ask TG* is TG's online query tool for borrowers, schools, and lenders. *Ask TG* includes a database of frequently asked questions about financial aid, student loan processing, and TG's products and services. To submit a question to *Ask TG*, visit <http://tgslc.custhelp.com>.

This, that, and the other

It's panic time in many American homes as parents struggle to evaluate the financial aid packages for their soon-to-be college freshmen children -- and figure out what to do if they don't get enough, reports the *Associated Press* in a March 24 article. Comparing the various offers — and appealing for reviews from campus aid offices — can be daunting, as is figuring out how to finance the rest. But most families work things out, experts say. The article states that a combination of loans and grants is the most common approach. To read the article, visit www.cnn.com/2006/EDUCATION/03/24/financialaid.stress.ap/index.html



P.O. Box 83100
Round Rock, TX 78683-3100
(800) 252-9743
(512) 219-5700
(512) 219-4560 TDD

Shoptalk Online is published by TG. Unless specifically noted, the policies and procedures outlined in *Shoptalk Online* apply only to loans made under the TG guarantee and not to loans underwritten by other guarantors.

To ask questions about *Shoptalk Online*, please contact Communications at (800) 252-9743, ext. 4732 or communications@tgslc.org.

Contributors to this edition: Kelly Kaelin, Art Martinez, Susan Martinez, and Michael McSpadden. Edited by TG Communications and Policy and Regulatory Affairs. Designed by TG Communications.

©2006 Texas Guaranteed Student Loan Corporation.
Ask TG and the TG logo are trademarks of Texas Guaranteed Student Loan Corporation.